



Protect Your Business Against Online Fraud with Trusteer's Rapport Software For Free.

What is Trusteer Rapport?

We have teamed up with IBM to offer Trusteer Rapport—online fraud protection software available for Presidio Bank business customers. Trusteer Rapport delivers extra security while you're signed in to our site.

- No charge, no registration and no commitment
- Downloads in just minutes
- Future updates are free

Extra security—plus extra malware protection

- Works alongside your existing anti-virus software so your system is able to stop a greater number of threats
- Helps prevent financial malware and fraudulent websites from stealing your Online ID, Passcode and other sensitive information and keeps financial malware from tampering with your transaction while using our site
- Blocks malicious financial malware that your anti-virus software may not detect, remove or defend against
- Warns you if you accidentally visit a fake website that looks like Presidio Bank

Compatible with Your Current Security Software

Rapport works alongside your current security software to provide comprehensive protection when you bank online. Rapport also communicates with your bank's security systems. This allows our bank to better use its security systems to protect your online account and block malicious attempts to steal money from your account.

MORE INFORMATION

- Need help using Trusteer Rapport?
[Visit Trusteer Rapport support](#)
- Does your system qualify?
[Check compatibility](#)
- Videos
[Introduction to Rapport](#)
[How to install Rapport](#)
[How to operate Rapport](#)
- Have more questions?
[View Trusteer Rapport FAQs](#)

Free

Rapport is completely free! Our bank covers all costs associated with the development, maintenance and support of Rapport as they do not want cost-related considerations to prevent you from adding this important layer of security to your computer.

Easy to Use

Rapport is very easy to download and use. Here's what you need to do:

1. Click the "Download Rapport Now" button to install it on your computer. This only takes a couple of minutes. A short video demonstrating how to install is available [here](#)
2. Click "next", "yes" and "continue" when prompted, until installation is complete. There's no need to restart your computer once the process is complete
3. Once installed, a small Rapport icon will appear next to your browser's address bar as seen in the picture below. This icon is green when you are on a website protected by Rapport, and grey when you are on a website that is not protected by Rapport. The icon is for your information only and does not require any action from your end
4. When you first log onto your bank account after installing Rapport, you will see a message asking you to approve the protection of your online banking login information. From there on, Rapport works in the background and only pops up if a security risk is identified

Support When You Need It Most

Trusteer operates a 24 hour customer center to help with any questions or issues you may have. We offer live chat, telephone and email support, all of which can be found at <http://www.trusteer.com/support>

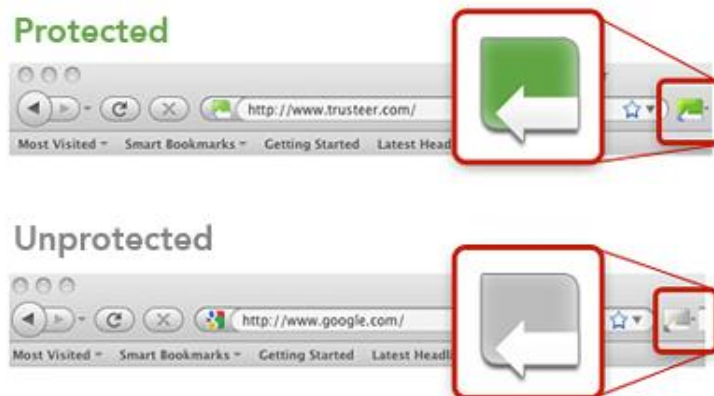
Download Trusteer Rapport® Now *(Footnote 1)*

[Download Trusteer® for Windows](#)

[Download Trusteer® for Mac](#)

How you know it's working

- Once installed, a green Trusteer Rapport icon and checkmark will be displayed near (or in) the browser's address bar when you are viewing a website that is protected by Trusteer Rapport
- If the site is unprotected, a grey icon will display instead



IBM Security Trusteer Rapport is offered by IBM. IBM is responsible for the accessibility of its products. To contact IBM with accessibility questions about their product please visit [Trusteer Rapport support](#).

Footnote 1) By clicking **Download Trusteer Rapport now** you will be presented with a popup window from Trusteer Rapport that will enable you to download the Trusteer Rapport software to your computer. Trusteer Rapport may offer a different privacy policy and level of security than Presidio Bank. Presidio Bank is not responsible for and does not endorse, guarantee or monitor content, availability, viewpoints, products or services that are offered or expressed on other websites.

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