

Business eBanking Release Feature Guide – March, 16 2018

Business eBanking will be temporarily unavailable on Friday, March 16, 2018 from 7:00PM to 9:00PM due to this scheduled release.

Email Alert Generation to Company Admins of Locked Out Sub-users

Challenge

When users are locked out of the system, there is no alert notification to the Company Admin. Admins are unable to proactively unlock users.

Solution

With this release Company Admin will have the option to turn on the alert email notifications. Please contact your Relationship Service Manager should you wish to enable this feature.

Favorite Report Messaging

Challenge

The Account Summary was enhanced to provide users with clear messaging of how Favorite Reports drives account activity results.

Solution

When a user creates a Favorite report, there is a clear messaging to the user of how this report will affect the Account Summary data on the View Account Summary menu service. The following message is displayed. "Selecting this as your Favorite Report will replace the results displayed in the View Account Summary service"

The View Account Summary menu service will provide the user with the Favorite Report name, which is displayed today, along with a parenthesis of '(Favorite Report)' name. The criteria selected in the Favorite Report will ultimately display results in the Account Summary page.

PLEASE CONTACT YOUR RELATIONSHIP SERVICE MANAGER IF YOU HAVE ANY QUESTIONS ON THIS NEW RELEASE